

## Updated service mappings regarding cultural mediation service from 1/1/2019-30/6/2019

REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBL E ACTOR	CULTURE MEDIATION/INTER PRETATION	TYPE OF SERVICE	LANGUAGES
Region of Eastern Macedonia and Thrace	Counselling Centre of Komotini	Hours of cooperation: Monday until Friday 08:00- 16:00 Address: Konstantinou Palaiologou 69 132 Komotini T: 25310 33290 / F: 25310 33370 E: komotini@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Alexandroupoli	Hours of cooperation: Monday until Friday 7:00-15:00 Address: Neo Dimotiko Kolimvitirio, 68100 T: 25510 25629 / E: isotita@alexpolis.gr	Municipality of Alexandropoli	Non available face to face provision of services. Provision of services via telephone	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi













Counselling Centre of Kavala	Hours of cooperation: Monday until Friday 7:00-15:00 Address: K. Palaiologou 9, Kavala. 65 403 T: 2513500190, 2513500194, 2513500165 F: 2510 451397 E: womensaid@dkavalas.gr	Municipality of Kavala	Non available face to face provision of services. Provision of services via telephone	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
Shelter for Abused Women and their children	Non available	Komotini Municipality	Non available face to face provision of services. Provision of services via telephone	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of	Counselling Centre of Athens	Hours of cooperation: Monday until Friday 09:00- 17:00 Address: Kratinou 11-13, Omonoia 105 52 (2nd floor) T: 210 52 02 800 / F: 210 52 02 801 E: polykentro@isotita.gr	КЕТНІ	Provision of interpretation services face to face and via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic, Farsi & French
Attica	Counselling Centre of Piraeus	Hours of cooperation: Monday until Friday 0 9:00-17:00 Address: Ethnarhou Makariou Avenue, , Neo Faliro, 185 47 (inside Peace and Friendship Stadium) T: 210 4828970, 4825372 F: 210 4822425 E: peiraias@isotita.gr	КЕТНІ	Provision of interpretation services face to face and via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre, of Elefsina	Hours of cooperation: Monday until Friday 8:00-16:00	Municipality of Elefsina	Provision of interpretation services face to face	Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple	Arabic and Farsi













		Address: Riga Feraiou 70, Elefsina, 19200 <b>T:</b> 2131601437		and via telephone.	<ul> <li>discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	
	Counselling Centre of Keratsini- Drapetsona	Hours of cooperation: Monday until Friday 8:00-16:00 Address: 25 Martiou 22 & Dominikou Theotokopoulou 186 48 Drapetsona T: 210 4614575 F: 210 4614641 E: skkeratsini@gmail.com	Municipality of Keratsini- Drapetsona	Provision of interpretation services face to face and via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
Region of Attica	Counselling Centre, Municipality of Peristeri	Hours of cooperation: Monday, Wednesday and Friday 8:00-16:00 Tuesday and Thursday: 8:00-19:00 Address: Ethnarhou Makariou 1, 12131 T: 210 5783265 E: skg@peristeri.gr	Municipality of Peristeri	Provision of interpretation services face to face and via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling	Hours of cooperation:	Municipality of	Provision of	Psychological, social, employment and	Arabic and













	Centre, Municipality of Fili	Monday until Friday 7:30- 16:00 Address: Ioanni Kampoli 23, 133 41, Ano Liosia <b>T/F</b> : 210 2483360 <b>E</b> : ksfylis@fyli.gr	Fili	interpretation services face to face and via telephone	<ul> <li>legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Farsi
	Counselling Centre, Chalandri Municipality	Hours of cooperation: Monday until Friday 8:30-16:30 (hours open to the public 9:00-15:00) Address: Stratarhou Papagou 7, 15234 T: 210 6899916 E:womenaidhalandri@gma il.com	Chalandri Municipality	Provision of interpretation services face to face and via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
Region of Attica	Athens Municipality Shelter for Abused Women and their children	Non available	Athens Municipality	Provision of interpretation services face to face and via telephone	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the</li> </ul>	Arabic and Farsi













					<ul><li>referral of women to the counselling centers.</li><li>Psychological support of children of the women by specialized staff.</li></ul>	
Region of	Piraeus Municipality Shelter for Abused Women and their children	Non available	Piraeus Municipality	Provision of interpretation services face to face and via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi
Attica	Shelter of the National Center for Social Solidarity (EKKA).	Non available	ЕККА	Provision of interpretation services face to face and via telephone	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple</li> </ul>	Arabic and Farsi













					<ul> <li>discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	
Region of Attica	15900 SOS LINE  MOTO TORSON (TRADES FOR THE SIA)  15900 (ΚΑΙΑ ΤΗΣ ΒΙΑΣ ΤΗΣ ΒΙΑΣ ΤΗΣ ΒΙΑΣ ΤΗΣ ΕΙΑΣ ΤΕΣ ΤΕΣ ΕΙΑΣ ΤΕΣ ΕΙΑΣ ΤΕΣ ΤΕΣ ΕΙΑΣ ΤΕΣ ΤΕΣ ΕΙΑΣ ΤΕΣ ΤΕΣ ΕΙΑΣ ΤΕΣ Ε	Non available	General Secretariat for Gender Equality	Provision of interpretation services via telephone Monday, Wednesday and Thursday 11:00 - 13:00 Tuesday 16:00 - 18:00.	<ul> <li>Psychological and social, counselling and information for female victims of GBV and/or multiple discriminations. In emergency cases.</li> <li>Referral of women to the Counselling Centers, shelters, health services etc</li> </ul>	Arabic and Farsi













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of North Aegean	Counselling Centre of Mytilini	Hours of cooperation: Monday until Friday 08:00-16:00 Address:Papadiamanti 2, 811 32, T: 22510 34470 / F: 22510 34471 E: mytilini@isotita.gr	КЕТНІ	Provision of interpretation services face to face and via telephone	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic
	Counselling Centre of Chios	Hours of cooperation: Monday until Friday 7:00-15:00 Address: Provincial road Chios Dafnona Chalkeios T: 22713 50040 F: 22713 50010 E: womanaid@outlook.com	Municipality of Chios	Non available face to face provision of services. Provision of services via telephone	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi













	Lesvos Municipality Shelter for Abused Women and their	Non available	Lesvos Municipality	Provision of interpretation services face to face and via telephone.	Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and)	Arabic
Region of North Aegean	children				protection).  Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.  Legal counselling is offered through the referral of women to the counselling centers.  Psychological support of children of the women by specialized staff.	













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Western Greece	Counselling Centre of Patras	Hours of cooperation: Monday until Friday 08:00-16:00 Address: Kanakari 101b, 262 21 T/F: 2610 620059 E: patra@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Pyrgos	Hours of cooperation: Monday until Friday 7:00-15:00 Address: Agiou Spyridonos 41, 27 100 T: 26210 20532 pirgoswomen@outlook.co m	Municipality of Pyrgos	Non available face to face provision of services. Provision of services via telephone	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Agrinio Municipality Shelter for Abused Women and their children	Non available	Agrinio Municipality	Non available face to face provision of services. Provision of	Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and)	Arabic and Farsi













				services via telephone.	<ul> <li>protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	
Region of Western Greece	Patras Municipality Shelter for Abused Women and their children	Non available	Patras Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Western	Counselling Centre of Kozani	Hours of cooperation: Monday until Friday 08:00-16:00 Address: I. Makrygianni 22, 50 100, T: 24610 49672 / F: 24610 49673 E: kozani@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
Macedonia	Counselling Centre of Kastoria	Hours of cooperation: Monday until Friday 7:30-15:30 Address: Nees Ergatikes katoikies Kastorias T/F: 24670 22122 E:counsellingwomenkasto ria@gmail.com	Municipality of Kastoria	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Florina	Hours of cooperation: Monday until Friday 7:00-15:00 Address: Stefanou Dragoumi 4	Municipality of Florina	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health,</li> </ul>	Arabic and Farsi













		T: 23850 24081 F: 23850 23083 E:symv.kentro.flo@gmail. com		×	<ul><li>employment services etc. public and NGO's.</li><li>Networking and sensitisation activities</li></ul>	
Region of Western Macedonia	Kozani Municipality Shelter for Abused Women and their children	Non available	Kozani Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Epirus	Counselling Centre of Ioannina	Hours of cooperation: Monday until Friday 08:00-16:00 Address: Marikas Kotopouli 68, 45 445 T/F: 26510 77449 E: ioannina@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre ofArta	Hours of cooperation: Monday until Friday 7:30-14:00 Address: Tzavella 24 T: 26810 77400 F: 26810 77400 E: womenaid@arta.gr	Municipality of Arta	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Preveza	Hours of cooperation: Monday until Friday 7:00-15:00 Address: Ionias 6, 48100 T: 26820 24444 F: 26820 89667	Municipality of Preveza	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health,</li> </ul>	Arabic and Farsi













		E:womenaid@1485.syzef xis.gov.gr		×	<ul><li>employment services etc. public and NGO's.</li><li>Networking and sensitisation activities</li></ul>	
Region of Epirus	Ioannina Municipality Shelter for Abused Women and their children	Non available	Ioannina Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Thessaly	Counselling Centre of Larisa	Hours of cooperation: Monday until Friday 08:00-16:00 Address: Galinou 4, 412 22, T: 2410 535840 F: 2410 538365 E: larisa@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Karditsa	Hours of cooperation: Monday until Friday 8:00- 16:00 Address: Iroon Politehneiou 22 T: 24410-71594, 24410- 77122 F: 24410-75141 E: wckarditsa@gmail.com, info@wck.gr	Municipality of Karditsa	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Trikala	Hours of cooperation: Monday until Friday 8:00-16:00	Municipality of Trikala	Non available face to face provision of services. Provision of	Psychological, social, employment and legal counselling and	Arabic and Farsi













		Address: Theodosopoulou & Tzoumagias, 42100 T: 24310 27943 F: 24310 25287 E: skg@trikalacity.gr		services via telephone.	<ul> <li>information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	
Region of Thessaly	Volos Municipality Shelter for Abused Women and their children	Non available	Volos Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi
	Larisa Municipality	Non available	Larisa Municipality	Non available face to face provision of	Shelter for Abused Women and their childrenas well as women	Arabic and Farsi













	Shelter for Abused Women and their	services. Provision of services via	victims of multiple discriminations (accommodation, food and
Region of Thessaly	children	telephone.	<ul> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Ionian Islands	Counselling Centre of Corfu	Hours of cooperation: Monday until Friday 08:00-16:00 Address: National Road Palaiokastritsas 7, 49 100 T: 26610 47396 / F: 26610 80344 E: kerkyra@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Zakynthos	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Municipal Building, Gaitani, T/F: 26950 25997 E: symvouleftikozakynthos @gmail.com	Municipality of Zakynthos	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Kefallonia	Hours of cooperation: Monday until Friday 7:30- 15:30	Municipality of Kefallonia	Non available face to face provision of services. Provision of	Psychological, social, employment and legal counselling and	Arabic and Farsi













		Address: Charokopou 46, 28100 T: 26710 - 20022 F: 26710 - 20025 E: kesy@kefallonia.gov.gr		services via telephone.	<ul> <li>information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	
Region of Ionian Islands	Corfu Municipality Shelter for Abused Women and their children	Non available	Corfu Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Central Macedonia	Counselling Centre of Thessaloniki	Hours of cooperation: Monday until Friday 09:00-17:00 Address: Alexadroupoleos 10,54627 T: 2310528984,528988 /F: 2310528980 thessaloniki@isotita.gr	КЕТНІ	Provision of interpretation services face to face and via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Veroia	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Kapetan Agra 3A, 59131 T: 23310 65304 F: 23310 64530 E: isotita@veria.gr	Municipality of Veroia	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of	Hours of cooperation: Monday until Friday	Municipality of Katerini	Non available face to face provision of	Psychological, social, employment	Arabic and Farsi













	Katerini	7:00-16:00 Address: Avgoustinou 21, 60100 T/F: 23510 36678 E: womenaid@katerini.gr		services. Provision of services via telephone.	<ul> <li>and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	
Region of Central Macedonia	Counselling Centre of Serres	Hours of cooperation: Monday until Friday 7:30-17:00 Address: Ionos Dragoumi 10, 62 100 T: 23210 22253 F: 23210 22268 E: womenaid@serres.gr www.facebook.com/sumv ouleutikokentrogunaikwn serrwn block: womenaidserres.wordpre ss.com	Municipality of Serres	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi













Region of	Thessaloniki Municipality Shelter for Abused Women and their children	Non available	Thessaloniki Municipality	Provision of interpretation services face to face and via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi
Central Macedonia Region of Central Macedonia	Kordelio- Evosmos Municipality Shelter for Abused Women and their children	Non available	Kordelo- Evosmos Municipality	Provision of interpretation services face to face and via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> </ul>	Arabic and Farsi













				<ul> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	
Shelter of the National Center for Social Solidarity (EKKA) in Thessaloniki	Non available	ЕККА	Provision of interpretation services face to face and via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Crete	Counselling Centre of Herakleion	Hours of cooperation: Monday until Friday 8:00-16:00 Address Stenimahou 3, 713 05, T/F: 2810 341387 E: irakleio@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Rethymno	Hours of cooperation: Monday until Friday 8:00- 16:00 Address: Kountourioti 98, Avenue 74100 T: 28310 56607 F: 28310 21270 isotitavia.reth@gmail.com	Municipality of Rethymno	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of	Hours of cooperation: Monday until Friday 8:00-16:00	Municipality of Kefallonia	Non available face to face provision of services. Provision of	Psychological, social, employment and legal counselling and	Arabic and Farsi













	Herakleion	Address Stenimahou 3, 713 05, T/F: 2810 341387 E: irakleio@isotita.gr		services via telephone.	<ul> <li>information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	
Region of Crete	Herakleion Municipality Shelter for Abused Women and their children	Non available	Herakleion Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi
	Chania Municipality	Non available	Chania Municipality	Non available face to face provision of	Shelter for Abused Women and their childrenas well as women victims of	Arabic and Farsi













Shelter for Abused Women and their children  Region of Crete	services. Provision of services via telephone.  Psychological, social and employment counselling and informations of GBV and/or multiple discriminations.  Legal counselling is offered through the referral of women to the counselling centers.  Psychological support of children of the women by specialized staff.
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REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of South Aegean	Counselling Centre of Syros	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Folegadrou 2, 84 100 Ermoupoli T: 22810 76496 / F: 22810 76497 E: ermoupoli@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc public and NGO's</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Kos	Hours of cooperation: Monday until Friday 7:30-15:30 Address: 25 Martiou and E. Kiapoka, Zipari, 85300 T: 22420 67420 F: 22420 67429 E: women@kos.gr	Municipality of Kos	Provision of interpretation services face to face and via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic
	Counselling Centre of Rhodes	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Agioi Apostoloi	Municipality of Rhodes	Non available face to face provision of services. Provision of services via	Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.	Arabic and Farsi













		Square, 85100 T: 22410 67120, 22410 67128, 22410 67155 F: 22410 67123 E:ksymbouleytikorodou@gmail.com		telephone.	<ul> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>
Region of South Aegean	Rhodes Municipality Shelter for Abused Women and their children	Non available	Rhodes Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Peloponnesus	Counselling Centre of Tripoli	Hours of cooperation: Monday until Friday 08:00-16:00 Address: Nea Dimotiki Agora Square, 221 31, T: 2710 241814 / F: 2710 239592 E: tripoli@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Kalamata	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Perrotou & Mantiklou T: 27210 99212-225 F: 27210 99225 E: ksg@kalamata.gr	Municipality of Kalamata	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Korinthos	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Ethnikis Anexartisias 58, 20100	Municipality of Korinthos	Non available face to face provision of services. Provision of services via telephone.	Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.	Arabic and Farsi













		T: 27410 74670 E: skgyndk@otenet.gr			<ul> <li>Referral of women to social, health, employment services etc.</li> <li>Networking and sensitisat public and NGO's. ion activities</li> </ul>
Region of Peloponnesus	Tripoli Municipality Shelter for Abused Women and their children	Non available	Tripoli Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>













REGION	TYPE OF STRUCTURE	CONTACT DETAILS	RESPONSIBLE ACTOR	CULTURE MEDIATION	TYPE OF SERVICE	LANGUAGES
Region of Central Greece	Counselling Centre of Lamia	Hours of cooperation: Monday until Friday 08:00-16:00 Address: Leonidou 9-11, 351 33 T: 22310 20059 F: 22310 20308 E: lamia@isotita.gr	КЕТНІ	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
UT CCCC	Counselling Centre of Thiva	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Kyprou 3, T.K. 32 200 T: 22620-89576, 22620- 89574 F: 22620-27628 E:symvouleutiko@thiva.g r	Municipality of Thiva	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	Arabic and Farsi
	Counselling Centre of Chalkida	Hours of cooperation: Monday until Friday 8:00-16:00 Address: Agiou	Municipality of Chalkida	Non available face to face provision of services. Provision of services via	Psychological, social, employment and legal counselling and information for female victims of GBV and/or multiple discriminations.	Arabic and Farsi













		Panteleimonos and Polytexneiou 34002 Vasiliko Chalkidas T: 2221 351827, 2221 351826 E:skg.xalkideon@0932.sy zefxis.gov.gr		telephone.	<ul> <li>Referral of women to social, health, employment services etc. public and NGO's.</li> <li>Networking and sensitisation activities</li> </ul>	
Region of Central Greece	Lamia Municipality Shelter for Abused Women and their children	Non available	Lamia Municipality	Non available face to face provision of services. Provision of services via telephone.	<ul> <li>Shelter for Abused Women and their childrenas well as women victims of multiple discriminations (accommodation, food and protection).</li> <li>Psychological, social and employment counselling and information for female victims of GBV and/or multiple discriminations.</li> <li>Legal counselling is offered through the referral of women to the counselling centers.</li> <li>Psychological support of children of the women by specialized staff.</li> </ul>	Arabic and Farsi













## NOTES

- Cultural mediation services include: provision of interpretation services in the Counselling Centers, provision of services in Shelters, accompaniment services (for example to hospitals, schools etc), online counselling sessions via skype or telephone to the Attica Region.
- The interpretation services are provided only by appointment.
- Non available face to face provision of services.
- Face to face provision of services.
- Provision of services via telephone.









